

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	351261
<015>	Study Area Name	NORTHWEST TEL COOP
<020>	Program Year	2015
<030>	Contact Name: Person USAC should contact with questions about this data	Sheila Akridge
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7127762222 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	sakridge@ncn.net

ANNUAL REPORTING FOR ALL CARRIERS		54,313 Completion Required	54,422 Completion Required
(check box when complete)			
<100>	Service Quality Improvement Reporting (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200>	Outage Reporting (voice) (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210>	<input checked="" type="checkbox"/> <-- check box if no outages to report	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300>	Unfulfilled Service Requests (voice) 0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310>	Detail on Attempts (voice) (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<320>	Unfulfilled Service Requests (broadband) 0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330>	Detail on Attempts (broadband) (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<400>	Number of Complaints per 1,000 customers (voice)		
<410>	Fixed 0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420>	Mobile 0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430>	Number of Complaints per 1,000 customers (broadband)		
<440>	Fixed 0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450>	Mobile 0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500>	Service Quality Standards & Consumer Protection Rules Compliance (check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510>	3512611a510.pdf (attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600>	Functionality in Emergency Situations (check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610>	3512611a610.pdf (attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700>	Company Price Offerings (voice) (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710>	Company Price Offerings (broadband) (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800>	Operating Companies and Affiliates (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900>	Tribal Land Offerings (Y/N)? (if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000>	Voice Services Rate Comparability (check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010>	3512611a1010.pdf (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100>	Terrestrial Backhaul (Y/N)? (if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1200>	Terms and Condition for Lifeline Customers (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet			
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			
<2000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet			
<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**(100) Service Quality Improvement Reporting
Data Collection Form**

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<035>	Contact Telephone Number - Number of person identified in data line <030>	7127762222 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sakridge@ncn.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

- <112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

351261a112.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

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[illegible]

(700) Price Offerings including Voice Rate Data
Data Collection Form

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July 2013

<010>	Study Area Code	351261
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<015>	Study Area Name	NORTHWEST TEL COOP
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<020>	Program Year	2015
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<030>	Contact Name - Person USAC should contact regarding this data	Sheila Akridge
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<035>	Contact Telephone Number - Number of person identified in data line <030>	7127762222 ext.
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<039> Contact Email Address - Email Address of person identified in data line <030> sakridge@ncn.net

<701> Residential Local Service Charge Effective Date

1/1/2014

<702> Single State-wide Residential Local Service Charge

[illegible]

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[illegible]

(800) Operating Companies
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sakridge@ncn.net

<810>	Reporting Carrier	Northwest Telephone Cooperative Association
<811>	Holding Company	Northwest Telephone Cooperative Association
<812>	Operating Company	Northwest Telephone Cooperative Association

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sakridge@ncn.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- | | | | | | | | | | | | |
|---|---|----------------------------|--|--|--|--|--|--|--|--|--|
| <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
<922> Feasibility and sustainability planning;
<923> Marketing services in a culturally sensitive manner;
<924> Compliance with Rights of way processes
<925> Compliance with Land Use permitting requirements
<926> Compliance with Facilities Siting rules
<927> Compliance with Environmental Review processes
<928> Compliance with Cultural Preservation review processes
<929> Compliance with Tribal Business and Licensing requirements. | <table border="1" style="border-collapse: collapse;"> <tr> <td>Select
(Yes, No,
NA)</td> </tr> <tr><td> </td></tr> <tr><td> </td></tr> <tr><td> </td></tr> <tr><td> </td></tr> <tr><td> </td></tr> <tr><td> </td></tr> <tr><td> </td></tr> <tr><td> </td></tr> <tr><td> </td></tr> </table> | Select
(Yes, No,
NA) | | | | | | | | | |
| Select
(Yes, No,
NA) | | | | | | | | | | | |
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**(1100) No Terrestrial Backhaul Reporting
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<039>	Contact Email Address - Email Address of person identified in data line <030>	sakridge@ncn.net

Please check this box to confirm no terrestrial backhaul
<1120> options exist within the supported area pursuant to § 54.313(G) ☐

Please check this box to confirm the reporting carrier offers
<1130> broadband service of at least 1 Mbps downstream and 256 kbps
upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
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<039>	Contact Email Address - Email Address of person identified in data line <030>	sakridge@ncn.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP www.northwest.coop/services/assistance.htm

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | |
|--|-------------------------------------|
| <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> Details on the number of minutes provided as part of the plan, | <input checked="" type="checkbox"/> |
| <1223> Additional charges for toll calls, and rates for each such plan. | <input checked="" type="checkbox"/> |

(2000) Price Cap Carrier Additional Documentation**Data Collection Form**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sakridge@ncn.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}	<input type="checkbox"/>
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}	<input type="checkbox"/>

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

<2012>	2013 Frozen Support Certification	<input type="checkbox"/>
<2013>	2014 Frozen Support Certification	<input type="checkbox"/>
<2014>	2015 Frozen Support Certification	<input type="checkbox"/>
<2015>	2016 and future Frozen Support Certification	<input type="checkbox"/>

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016>	Certification Support Used to Build Broadband	<input type="checkbox"/>
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Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2018>	5th year Broadband Service Certification	<input type="checkbox"/>
<2019>	Interim Progress Certification	<input type="checkbox"/>
<2020>	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>

<2021>	Interim Progress Community Anchor Institutions	
--------	--	--

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation

Data Collection Form

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<039> Contact Email Address - Email Address of person identified in data line <030>	sakridge@ncn.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan

Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

- (3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii))

Name of Attached Document Listing Required Information

- (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))

(Yes/No) ☒ ☒

- (3014) If yes, does your company file the RUS annual report

(Yes/No) ☒ ☒

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

- (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☒

- (3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☒

3512611a3017.pdf

- (3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

- (3018) If the response is no on line 3014, Is your company audited?

(Yes/No) ☐ ☒

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☐

- (3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

- (3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. ☐

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, ☐

- (3023) Underlying information subjected to a review by an independent certified public accountant ☐

- (3024) Underlying information subjected to an officer certification. ☐

- (3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

- (3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	351261
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<039> Contact Email Address - Email Address of person identified in data line <030>	sakridge@ncn.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: NORTHWEST TEL COOP	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/30/2014
Printed name of Authorized Officer: Donald Miller	
Title or position of Authorized Officer: Executive Vice President	
Telephone number of Authorized Officer: 7127762222 ext.	
Study Area Code of Reporting Carrier: 351261	Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<035> Contact Telephone Number - Number of person identified in data line <030>	7127762222 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	sakridge@ncn.net	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

Northwest Telephone Cooperative Association
Five Year Service Quality Improvement Plan

Preamble

Northwest Telephone Cooperative Association (Northwest) has carefully developed its improvement plan, concentrating on the delivery and continuation of a robust network which provides, at a minimum, the federally required voice and broadband connectivity as stipulated by regulatory rule.

Northwest advises that this improvement plan has been carefully crafted matching measured network deployment, improvement and quality service levels with known financial implications of the Transformation Order upon the Company's support cash-flows. The uncertainty of such cash flows being received in later years as a result of current and potential regulatory action on rural rate-of-return carriers has resulted in the Company taking a balanced, yet realistic, approach.

The environment in which the Company operates remains dynamic, not static. As a result, Northwest reserves the opportunity to modify its plan in response to changing market demands as well as future regulatory decisions, and their impacts upon the Company's financial viability in providing quality services.

Northwest will re-evaluate this plan on an annual basis. Action, however, may also be taken abruptly on the presented plan for both current and later years in the event of evolving regulatory conditions and/or changes in technology (vendor) driven support. All adjustments to the improvement plan in this document will be reflected and explained in subsequent annual reports.

OVERVIEW

Northwest is an Eligible Telecommunications Carrier (ETC) providing Universal Service supported services to approximately 1023 customers in four exchanges covering approximately 250 square miles.

Consistent with Commission requirements, this Service Quality Improvement Plan addresses only Northwest's regulated ETC operations¹. A detailed description of Northwest's plans for the provision of the supported services in the five (5) year period starting with Year 2015-2019 is provided herein.

All funds were used in 2013 to both: 1) maintain, upgrade, and improve the Company's network and, 2) cover its operating expenses as necessary to permit it to offer a high level of service for both voice and broadband throughout its service area.

¹Per 47 C.F.R. 54.314, federal USF support, "will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended." If investments or expenses are for service areas larger than the supported service areas, then allocations of the expenditures are required.

Northwest Telephone Cooperative Association

Northwest Telephone Cooperative Association is a cooperative formed in 1963. It is a local exchange carrier providing telecommunications services in the towns of West Bend, Plover, Havelock, Curlew and their surrounding areas. With four exchanges the Company serves a geographic area of approximately 250 square miles in Palo Alto and Pocahontas Counties. Predominantly, the service territory environment is farmland, the service territory is widely inter-connected by secondary state highways and rural county roads and the serving area industry primarily consists of agriculture. Anchor institutions consist of four City Halls, four Post Offices, one School, one medical clinic, and three libraries.

The Company has a long history of providing reliable quality service, consistently reaching a 99.9% uptime for existing services. Service requests and changes for telephone service and broadband are met within 24 hours. Build-out and maintenance project budgets and deadlines are also consistently met.

DEMOGRAPHICS

Northwest's serving area covers approximately 250 square miles with over 275 miles of buried copper and buried fiber cable. The Company is currently serving about 1023 subscribers at year end 2013. This approximates a subscriber density (average of access lines per square mile) of four subscribers per square mile. The Company also served 555 broadband customers as of 12/31/2013. As of year-end 2013, Northwest is able to provide broadband service to 100% of its serving area. Of that, 99% has access to DSL speeds of at least 10 Mbps down/1Mbps up, or greater. All of the nodes in the Company's network are currently fiber fed.

IMPROVEMENT PLANS BY YEAR (2015-2019 inclusive)

Summary descriptions of network improvements planned for the next five (5) years in accordance with Part 54.202(a)(1)(ii) and Part 54.313(a)(1) by year and by exchange are presented below. Detailed expenditures are summarized in the attached Excel worksheet (Attachment 1). Where available, area and subscribers impacted by the improvements are identified in the worksheet. Costs are broken out by voice and broadband service.

Over the last few years, Northwest completed the last few nodes to complete a fiber-to-the-node project to upgrade the Company's backhaul network to create a solid foundation for future fiber-to-the-home improvements. By initially upgrading the routes to its nodes, Northwest has created a strong foundation for more reliable, faster, and cleaner service that will also reduce traffic congestion. It has paved the way for the upcoming fiber-to-the-home projects detailed below.

Northwest Telephone Cooperative Association

SUMMARY DISCUSSION OF PLANS BY YEAR

2015

The Company intends to use existing cash flows for a fiber-to-the-home project in the towns of Curlew and Rodman in 2015. The project will upgrade existing copper and electronics as well as provide for higher quality broadband capacity. It is estimated that the build-out will cost approximately \$332,500, impact 65 households and businesses in the exchange, and cover about 1 square mile. The project will upgrade both local service and increase broadband service from 10Mb down, 1 Mb up to 30Mb down and 6Mb up. Actual speeds are dependent upon the electronics associated with the fiber and have the capability to be increased to at least 100Mb Synchronous.

General Expenditures: In 2015, the Company expects to spend \$5,000 in miscellaneous improvements.

2016

With the Curlew and Rodman fiber-to-the-home project completed in 2015, the Company will move to the town of West Bend and start with the N17 and E7_1-6 nodes in 2016. The project will upgrade existing copper and electronics as well as provide for higher quality broadband capacity. It is estimated that the build-out will cost approximately \$243,500, impact 56 households and businesses in the exchange and cover about 1 square mile. The project will upgrade both local service and increase broadband service from 10Mb down, 1 Mb up to 30Mb down and 6Mb up. Actual speeds are dependent upon the electronics associated with the fiber and have the capability to be increased to at least 100Mb synchronous.

General Expenditures: In 2016, the Company expects to spend \$5,000 in miscellaneous improvements.

2017

With the West Bend nodes N17 and E7_1-6 fiber-to-the-home completed in 2016, the Company will move to the rest of node E7_6-12 and all of the W2 node in 2017. The project will upgrade existing copper and electronics as well as provide for higher quality broadband capacity. It is estimated that the project will cost approximately \$241,000, impact 76 households and businesses in the exchange, and cover about 1 square mile. The project will upgrade both local service and increase broadband service from 10Mb down, 1Mb up to 30Mb down and 6Mb up.

Northwest Telephone Cooperative Association

Actual speeds are dependent upon the electronics associated with the fiber and have the capability to be increased to at least 100Mb synchronous.

General Expenditures: In 2017, the Company expects to spend \$5,000 in miscellaneous improvements.

2018

With the West Bend E7_6-12 and W2 fiber-to-the-home completed, the Company will move the West Bend W, N10-E10, N-10S and E3S nodes in 2018. The build will upgrade existing copper and electronics as well as provide for higher quality broadband capacity. It is estimated that the upgrade will cost approximately \$238,000. And impact 63 households and businesses in the exchange, and cover about 1 square mile. The project will upgrade both local service and increase broadband service from 10Mb down, 1Mb up to 30Mb down and 6Mb up. Actual speeds are dependent upon the electronics associate with the fiber and have the capability to be increased to at least 100Mb synchronous.

General Expenditures: In 2018, the Company expects to spend \$5,000 in miscellaneous improvements.

2019

With the W, N 10-E10, N-10S and E3S fiber-to-the-home completed, the Company will move to the West Bend N10E, N9, and N nodes in 2019. The build will upgrade existing copper and electronics as well as provide for higher quality broadband capacity. It is estimate that the upgrade will cost approximately \$225,000, impact 65 households and businesses in the exchange, and cover about 1 square mile. The project will upgrade both local service and increase broadband service from 10Mb down, 1 Mb up to 30Mb down and 6Mb up. Actual speeds are dependent upon the electronics associated with the fiber and have the capability to be increased to at least 100Mb synchronous.

General Expenditures: In 2019. The Company expects to spend \$5,000 in miscellaneous improvements and vehicles.

AS OF 2014 ANNUAL REPORT SUBMISSION - JULY 1, 2014

[illegible]

NORTHWEST TELEPHONE COOPERATIVE ASSOCIATION

NETWORK IMPROVEMENT PROJECTS

AS OF 2014 ANNUAL REPORT SUBMISSION - JULY 1, 2014

MAP REF	WIRE CENTER NAME S. G.L.	DESCRIPTION OF IMPROVEMENT	COST ESTIMATION	ACTUAL COST	REGULATED % ALLOCATION	AMOUNT IN USE/ SUPPORT AREA	% VOICE	% BROADBAND	AREA IMPACTED	POPULATION IMPACTED	TARGET COMPLETION DATE	ACTUAL COMPLETION DATE	NOTES
	A	B	C	D	E	F=GxE	***	***	***	***	***	***	
	2016												
	NORTHWEST EXCHANGE	2016 WEST BEND N17, E7_1-6	\$243,500		100%	\$243,500	50%	50%	1 SQ.MILE	56 Households	4Q - 2016		
		MISCELLANEOUS PLANT COSTS/PURCHASES	\$5,000		100%	\$5,000							

2016 Total Purchases \$248,500

AS OF 2014 ANNUAL REPORT SUBMISSION - JULY 1, 2014

[illegible]

NORTHWEST TELEPHONE COOPERATIVE ASSOCIATION

NETWORK IMPROVEMENT PROJECTS

AS OF 2014 ANNUAL REPORT SUBMISSION - JULY 1, 2014

MAP REF	WIRE CENTER NAME & CLL	DESCRIPTION OF IMPROVEMENT	COST ESTIMATION	ACTUAL COST	REGULATED % ALLOCATION	AMOUNT IN USE SUPPORT AREA	% VOICE	% BROADBAND	AREA IMPACTED	POPULATION IMPACTED	TARGET COMPLETION DATE	ACTUAL COMPLETION DATE	NOTES
A	B	C	D	E	F=CxE	***	***	***	***	***	***	***	
2018													
NORTHWEST EXCHANGE		2018 WEST BEND W, N10-E10, N-10 & E36	\$238,000		100%	\$238,000	50%	50%	1 SQ.MILE	63 Households	4Q - 2018		
		MISCELLANEOUS PLANT COSTS/PURCHASES	\$5,000		100%	\$5,000							

2018 Total Projects \$243,000

AS OF 2014 ANNUAL REPORT SUBMISSION - JULY 1, 2014

MAP REF	WIRE CENTER NAME & CLL	DESCRIPTION OF IMPROVEMENT	COST ESTIMATION	ACTUAL COST	REGULATED % ALLOCATION	AMOUNT IN USE SUPPORT AREA	% VOICE	% BROADBAND	AREA IMPACTED	POPULATION IMPACTED	TARGET COMPLETION DATE	ACTUAL COMPLETION DATE	NOTES
A	B	C	D	E	F=CxE	***	***	***	***	***	***	***	
	2019												
	NORTHWEST EXCHANGE	2019 WEST BEND N10E, N9, N	\$225,000		100%	\$225,000	50%	50%	1 SQ.MILE	65 Households	4Q - 2019		
		MISCELLANEOUS PLANT COSTS/PURCHASES	\$5,000		100%	\$5,000							
	2019 Total Projects		\$230,000										

Certification of Compliance with Service Quality Standards and Consumer Protection Rules

Line 510

Northwest Telephone Cooperative Association

Service quality standards and consumer protection rules for broadband are not as defined as the rules for voice services. The Company complies with any service quality standards and consumer protection rules for broadband that are out there now and any that will be defined in the future.

Service Quality Standards

For voice services, the Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no additional charge to end users.
- Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.

For voice and broadband services, the Company:

- Advertises the availability of its services and the charges using media of general distribution and/or on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
 - Answer all incoming calls promptly.
 - Respond to all inquiries for information promptly and courteously.
 - Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
 - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.
- Meets or exceeds the standards established by the state commission and provides any reports required in accordance with the state commission's rules.

Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis and training for new hires.
- A disciplinary process for improper use of consumer information.

If complaints are filed with the Company regarding consumer protection rules, the complaint is immediately investigated, the matter traced and any corrective action noted. This process ensures that problems are addressed and corrections made.

The Company also has implemented procedures that are consistent with the Federal Trade Commission guidance on measures to detect/prevent identity theft (Red Flag Rules).

A copy of the Company's tariff is on file with the Iowa Utility Board and copies of our rules and regulations and schedules of rates are on file at our Business Office and are open to public inspection.

Line 610 – Description of Functionality in Emergency Situations

Northwest Telephone Cooperative Association (Northwest) prides itself on updating and maintaining all its plant and equipment to prevent outages before they happen. If outages do happen, the Company has 24-hour on call staff and alarm reporting systems in place that send notifications to the 24 hour personnel monitoring these systems. The Company certifies that it follows best practices that are designed to allow them to remain functional in an emergency situation through the use of back-up power to ensure functionality in the event of a limited commercial power failure.

Northwest utilizes battery back-up systems and standby generators in its central office and remote huts. This enables the Company to maintain power during an outage of at least 48 hours with battery back-up and several days with propane gas.

The Company has redundant interexchange/exchange fiber routes that allow traffic to be diverted to other routes when any fiber cuts occur. Northwest also has the ability to remotely switch its traffic using the neighboring telco's switch, if the Company's own switch becomes inoperable.

<p>(700) Price Offerings including Voice Rate Data Data Collection Form</p>	<p>FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013</p>
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OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<015>	Study Area Name	NORTHWEST TEL COOP
-------	-----------------	--------------------

<030>	Contact Name - Person USAC should contact regarding this data	Sheila Akridge
-------	---	----------------

<039> Contact Email Address - Email Address of person identified in data line <030> sakridge@ncn.net

<701> Residential Local Service Charge Effective Date	1/1/2014
---	----------

<702> Single State-wide Residential Local Service Charge	
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[illegible]

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351261
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<015>	Study Area Name	NORTHWEST TEL. COOP
-------	-----------------	---------------------

<020>	Program Year	2015
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<030>	Contact Name - Person USAC should contact regarding this data	Sheila Akridge
-------	---	----------------

<035>	Contact Telephone Number - Number of person identified in data line <030>	7127762222 ext.
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<039> Contact Email Address - Email Address of person identified in data line <030> sakridge@ncn.net

[illegible]

(800) Operating Companies Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

[illegible]

Line 1010: Voice Service Rate Comparability

As evidenced by the data provided in line 700 of this Form 481, the Company's voice service pricing is no more than 2 standard deviations above the national average urban rate (\$46.96) as announced by the Wireline Competition Bureau on March 20, 2014 (DA 14-384).

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential. BORROWER NAME Northwest Telephone Cooperative Association			
INSTRUCTIONS- Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.		PERIOD ENDING December, 2013	BORROWER DESIGNATION IA0591		
CERTIFICATION We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief. ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES. DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII (Check one of the following)					
<input type="checkbox"/> All of the obligations under the RUS loan documents have been fulfilled in all material respects.					
<input type="checkbox"/> There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report					
_____ DATE					
PART A. BALANCE SHEET					
ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
CURRENT ASSETS			CURRENT LIABILITIES		
1. Cash and Equivalents	2,383,034	1,922,080	25. Accounts Payable	136,957	126,337
2. Cash-RUS Construction Fund	0		26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable			28. Customer Deposits	1,083	1,518
b. Other Accounts Receivable	138,390	48,144	29. Current Mat. L/T Debt	384,212	344,178
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom, Accounts Receivable	224,171	145,886	32. Income Taxes Accrued		
b. Other Accounts Receivable	10,814	4,707	33. Other Taxes Accrued	48,654	47,928
c. Notes Receivable	221,814	128,605	34. Other Current Liabilities	42,768	40,968
5. Interest and Dividends Receivable	2,854	9,172	35. Total Current Liabilities (25 thru 34)	613,674	560,929
6. Material-Regulated	76,497	153,891	LONG-TERM DEBT		
7. Material-Nonregulated	4,788	4,837	36. Funded Debt-RUS Notes	689,328	423,702
8. Prepayments	57,609	51,770	37. Funded Debt-RTB Notes		
9. Other Current Assets			38. Funded Debt-FFB Notes		
10. Total Current Assets (1 Thru 9)	3,119,971	2,469,092	39. Funded Debt-Other		
NONCURRENT ASSETS			40. Funded Debt-Rural Develop. Loan	911,937	779,712
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development	1,947,436	1,851,987	42. Reacquired Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
12. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development	925,862	1,059,673	45. Other Long-Term Debt		
b. Nonrural Development	769,433	708,546	46. Total Long-Term Debt (36 thru 45)	1,601,265	1,203,414
13. Nonregulated Investments	35,859	32,093	OTHER LIAB. & DEF. CREDITS		
14. Other Noncurrent Assets	497,686	405,542	47. Other Long-Term Liabilities	59,609	8,548
15. Deferred Charges			48. Other Deferred Credits	65,320	10,925
16. Jurisdictional Differences			49. Other Jurisdictional Differences		
17. Total Noncurrent Assets (11 thru 16)	4,176,276	4,057,841	50. Total Other Liabilities and Deferred Credits (47 thru 49)	124,929	19,473
PLANT, PROPERTY, AND EQUIPMENT			EQUITY		
18. Telecom, Plant-In-Service	7,390,673	7,362,882	51. Cap. Stock Outstand. & Subscribed		
19. Property Held for Future Use			52. Additional Paid-In-Capital		
20. Plant Under Construction	26,170	0	53. Treasury Stock		
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates	8,080	7,960
22. Less Accumulated Depreciation	5,191,406	5,024,106	55. Other Capital	430,608	437,575
23. Net Plant (18 thru 21 less 22)	2,225,437	2,338,776	56. Patronage Capital Credits	5,086,460	5,181,317
24. TOTAL ASSETS (10+17+23)	9,521,684	8,865,709	57. Retained Earnings or Margins	1,656,668	1,455,041
			58. Total Equity (51 thru 57)	7,181,816	7,081,893
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)	9,521,684	8,865,709

Total Equity = 79.88% % of Total Assets

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

IA0591

PERIOD ENDING

December, 2013

INSTRUCTIONS- See RUS Bulletin 1744-2

PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS

ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues	340,854	334,339
2. Network Access Services Revenues	1,187,833	1,112,599
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues	2,017	0
5. Miscellaneous Revenues	49,656	53,564
6. Uncollectible Revenues	8,058	(1,376)
7. Net Operating Revenues (1 thru 5 less 6)	1,572,302	1,501,878
8. Plant Specific Operations Expense	268,817	301,364
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)	104,122	137,525
10. Depreciation Expense	327,080	322,818
11. Amortization Expense		
12. Customer Operations Expense	171,618	178,949
13. Corporate Operations Expense	340,674	339,757
14. Total Operating Expenses (8 thru 13)	1,212,311	1,280,413
15. Operating Income or Margins (7 less 14)	359,991	221,465
16. Other Operating Income and Expenses		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes	49,758	52,227
Total Operating Taxes (17+18+19)	49,758	52,227
21. Net Operating Income or Margins (15+16-20)	310,233	169,238
22. Interest on Funded Debt	44,191	37,381
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)	44,191	37,381
27. Nonoperating Net Income	40,689	(12,202)
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income	(41,867)	(108,777)
31. Total Net Income or Margins (21+27+28+29+30-26)	264,864	10,878
32. Total Taxes Based on Income	24,088	(27,996)
33. Retained Earnings or Margins Beginning-of-Year	1,656,498	1,656,668
34. Miscellaneous Credits Year-to-Date	2,717	2,342
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date	1,995	2,732
38. Transfers to Patronage Capital	265,416	212,115
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]	1,656,668	1,455,041
40. Patronage Capital Beginning-of-Year	4,924,360	5,086,460
41. Transfers to Patronage Capital	265,416	212,115
42. Patronage Capital Credits Retired	103,316	117,258
43. Patronage Capital End-of-Year (40+41-42)	5,086,460	5,181,317
44. Annual Debt Service Payments	313,891	282,139
45. Cash Ratio [(14+20-10-11) / 7]	0.5947	0.6724
Operating Accrual Ratio [(14+20+26) / 7]	0.8308	0.9122
47. TIER [(31+26) / 26]	6.9936	1.2910
48. DSCR [(31+26+10+11) / 44]	2.0266	1.3152

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION

IA0591

PERIOD ENDED

December, 2013

Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

EXCHANGE	1. RATES		2. SUBSCRIBERS (ACCESS LINES)			3. ROUTE MILES	
	B-1	R-1	BUSINESS	RESIDENTIAL	TOTAL	TOTAL (including fiber)	FIBER
	(a)	(b)	(a)	(b)	(c)	(a)	(b)
West Bend	27.50	23.75	248	468	737	124.02	50.90
Havelock	27.50	23.75	40	114	154	78.03	39.00
Plover	27.50	23.75	18	58	76	40.00	20.00
Curlew	27.50	23.75	11	33	44	32.00	20.00
MobileWireless					0		
Route Mileage Outside Exchange Area						0.00	0.00
Total			317	684	1,011	274.05	129.90
No. Exchanges	4						

SEE ACCOUNTANT'S COMPILATION REPORT

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION

IA0591

PERIOD ENDED

December, 2013

Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

4. BROADBAND SERVICE

Details on Least Expensive Broadband Service								
EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month (f)	StandAlone/Pckg (i)	Type Of Technology (g)
West Bend	737	392	392	>6,000	768	39.95	StandAlone	DSL
Havelsack	154	80	80	>6,000	768	39.95	StandAlone	DSL
Plover	78	43	43	>6,000	768	39.95	StandAlone	DSL
Curlew	44	25	25	>6,000	768	39.95	StandAlone	DSL
Total	1,011	550						

SEE ACCOUNTANT'S COMPILATION REPORT

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION IA0591 PERIOD ENDING December, 2013
INSTRUCTIONS- See RUS Bulletin 1744-2	

PART D. SYSTEM DATA

1. Plant Employees	2. No. Other Employees	3. Square Miles Served	4. Access Lines per Square Mile	5. Subscribers per Route Mile
2	30	250	4.04	3.69

PART E. TOLL DATA

1. Study Area ID Code(s) a. 351261 b. _____ c. _____ d. _____ e. _____ f. _____ g. _____ h. _____ i. _____ j. _____	2. Types of Toll Settlements (Check one) <table style="width: 100%;"> <tr> <td style="width: 40%;">Interstate:</td> <td style="width: 20%;"><input checked="" type="checkbox"/> Average Schedule</td> <td style="width: 40%;"><input type="checkbox"/> Cost Basis</td> </tr> <tr> <td>Intrastate:</td> <td><input checked="" type="checkbox"/> Average Schedule</td> <td><input type="checkbox"/> Cost Basis</td> </tr> </table>	Interstate:	<input checked="" type="checkbox"/> Average Schedule	<input type="checkbox"/> Cost Basis	Intrastate:	<input checked="" type="checkbox"/> Average Schedule	<input type="checkbox"/> Cost Basis
Interstate:	<input checked="" type="checkbox"/> Average Schedule	<input type="checkbox"/> Cost Basis					
Intrastate:	<input checked="" type="checkbox"/> Average Schedule	<input type="checkbox"/> Cost Basis					

PART F. FUNDS INVESTED IN PLANT DURING YEAR

1. RUS, RTB, & FFB Loan Funds Expended	
2. Other Long-Term Loan Funds Expended	
3. Funds Expended Under RUS Interim Approval	
4. Other Short-Term Loan Funds Expended	
5. General Funds Expended (Other than Interim)	468,482
6. Salvaged Materials	
7. Contribution in Aid to Construction	
8. Gross Additions to Telecom. Plant (1 thru 7)	468,482

PART G. INVESTMENTS IN AFFILIATED COMPANIES

INVESTMENTS	CURRENT YEAR DATA		CUMULATIVE DATA		
	Investment This Year	Income/Loss This Year	Cumulative Investment To Date	Cumulative Income/Loss To Date	Current Balance
	(b)	(c)	(d)	(e)	(f)
1. Investment in Affiliated Companies - Rural Development		(95,449)	2,105,298	(253,311)	1,851,987
2. Investment in Affiliated Companies - Nonrural Development			0		0

USDA-RUS
OPERATING REPORT FOR
TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

IA0591

PERIOD ENDING

December, 2013

PART H. CURRENT DEPRECIATION RATES

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)

☐ YES ☒ NO

EQUIPMENT CATEGORY	DEPRECIATION RATE
1. Land and support assets - Motor Vehicles	25.00%
2. Land and support assets - Aircraft	
3. Land and support assets - Special purpose vehicles	12.00%
4. Land and support assets - Garage and other work equipment	12.00%
5. Land and support assets - Buildings	3.33%
6. Land and support assets - Furniture and Office equipment	20.00%
7. Land and support assets - General purpose computers	20.00%
8. Central Office Switching - Digital	16.67%
9. Central Office Switching - Analog & Electro-mechanical	
10. Central Office Switching - Operator Systems	
11. Central Office Transmission - Radio Systems	
12. Central Office Transmission - Circuit equipment	
13. Information origination/termination - Station apparatus	
14. Information origination/termination - Customer premises wiring	10.00%
15. Information origination/termination - Large private branch exchanges	10.00%
16. Information origination/termination - Public telephone terminal equipment	
17. Information origination/termination - Other terminal equipment	14.00%
18. Cable and wire facilities - Poles	
19. Cable and wire facilities - Aerial cable - Metal	5.00%
20. Cable and wire facilities - Aerial cable - Fiber	
21. Cable and wire facilities - Underground cable - Metal	
22. Cable and wire facilities - Underground cable - Fiber	
23. Cable and wire facilities - Buried cable - Metal	6.00%
24. Cable and wire facilities - Buried cable - Fiber	5.00%
25. Cable and wire facilities - Conduit systems	
26. Cable and wire facilities - Other	

USDA-RUS		BORROWER DESIGNATION	
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		IA0591	
		PERIOD ENDED December, 2013	
INSTRUCTIONS -- See help in the online application.			
PART I - STATEMENT OF CASH FLOWS			
1.	Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	2,383,034	
CASH FLOWS FROM OPERATING ACTIVITIES			
2.	Net Income	10,878	
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities			
3.	Add: Depreciation	322,818	
4.	Add: Amortization	0	
5.	Other (Explain)		
Changes in Operating Assets and Liabilities			
6.	Decrease/(Increase) in Accounts Receivable	174,638	
7.	Decrease/(Increase) in Materials and Inventory	(77,443)	
8.	Decrease/(Increase) in Prepayments and Deferred Charges	5,839	
9.	Decrease/(Increase) in Other Current Assets	0	
10.	Increase/(Decrease) in Accounts Payable	(10,620)	
11.	Increase/(Decrease) in Advance Billings & Payments	0	
12.	Increase/(Decrease) in Other Current Liabilities	(2,526)	
13.	Net Cash Provided/(Used) by Operations	423,584	
CASH FLOWS FROM FINANCING ACTIVITIES			
14.	Decrease/(Increase) in Notes Receivable	93,209	
15.	Increase/(Decrease) in Notes Payable	0	
16.	Increase/(Decrease) in Customer Deposits	435	
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)	(437,885)	
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits	(105,456)	
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	6,847	
20.	Less: Payment of Dividends	0	
21.	Less: Patronage Capital Credits Retired	(117,258)	
22.	Other (Explain) Change in interest and dividends receivable, excise tax refund	(8,660)	
23.	Net Cash Provided/(Used) by Financing Activities	(568,768)	
CASH FLOWS FROM INVESTING ACTIVITIES			
24.	Net Capital Expenditures (Property, Plant & Equipment)	53,961	
25.	Other Long-Term Investments	26,291	
26.	Other Noncurrent Assets & Jurisdictional Differences	92,144	
27.	Other (Explain) Plant Retirements	(488,166)	
28.	Net Cash Provided/(Used) by Investing Activities	(315,770)	
29.	Net Increase/(Decrease) in Cash	(460,954)	
30.	Ending Cash	1,922,080	

Revision Date 2010

SEE ACCOUNTANT'S COMPILATION REPORT

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION IA0591
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2013

NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

To The Board of Directors
Northwest Telephone Cooperative Association
Havelock, IA 50546

We have compiled the balance sheets of Northwest Telephone Cooperative Association (an Iowa corporation) as of December 31, 2013 and 2012, and the statements of income or margins and retained earnings or margins for the years ended December 31, 2013 and 2012, and the cash flows for the year ended December 31, 2013, included in the accompanying prescribed form. We have also compiled the supplementary information in Parts F, G and H of the accompanying prescribed form. We have not audited or reviewed the accompanying financial statements and the supplementary information in Parts F, G and H and, accordingly, do not express an opinion or provide any assurance about whether the financial statements and the supplementary information in Parts F, G and H is in accordance with the form prescribed by the Rural Development Utilities Program.

Management is responsible for the preparation and fair presentation of the financial statements and the supplementary information in Parts F, G and H in accordance with requirements prescribed by the Rural Development Utilities Program and for designing, implementing, and maintaining internal control relevant to the preparation and fair presentation of the financial statements and supplementary information in Parts F, G and H.

Our responsibility is to conduct the compilation in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants. The objective of a compilation is to assist management in presenting financial information in the form of financial statements without undertaking to obtain or provide any assurance that there are no material modifications that should be made to the financial statements and the supplementary information in Parts F, G and H.

These financial statements and the supplementary information in Parts F, G and H are presented in accordance with the requirements of the Rural Development Utilities Program, which differ from accounting principles generally accepted in the United States of America. This report is intended solely for the information and use of the Rural Development Utilities Program, Federal Communications Commission, Universal Service Administrative Company and the Iowa Utilities Board and is not intended to be and should not be used by anyone other than this specified party.

The supplementary information contained in Parts C, D and E of the accompanying prescribed form has not been audited, reviewed, or compiled by us, and, accordingly, we assume no responsibility for that information.

KIESLING ASSOCIATES LLP
Emmetsburg, Iowa
March 24, 2014

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION IA0591
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2013
CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	

Operating Report Checks

Borrower Name: Northwest Telephone Cooperative Association

Year: 2013

Borrower ID: IA0591

Period: December

Part G: Investments In Affiliated Companies

Type	Check Key	Description
Warning	2080	"Line 1. Income Loss in Affiliated Companies - Rural Development This Year" [(95,449.00)] is generally greater than or equal to zero. <i>Borrower Explanation: Subsidiary reflects a loss in current year.</i>
Warning	2100	"Line 1. Income Loss in Affiliated Companies - Rural Development To Date" [(253,311.00)] is generally greater than or equal to zero. <i>Borrower Explanation: Subsidiary reflects a cumulative loss to date.</i>

Sheila Akridge

From: Don Miller
Sent: Monday, June 30, 2014 4:18 PM
To: Sheila Akridge
Subject: FW: Form 481 Certification Confirmation

From: Form481@usac.org [mailto:Form481@usac.org]
Sent: Monday, June 30, 2014 4:00 PM
To: Don Miller
Subject: Form 481 Certification Confirmation

Congratulations. Your filing has been successfully certified.

Filing Number: 1

Certification Date and Time: Mon Jun 30 16:59:54 EDT 2014

Filing Created By: MILLER@ncn.net

SAC: 351261

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Program Year: 2015

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